

System 920i ISDN PRI Configuration Worksheets

This document contains a set of the master worksheets which are found in Appendix A of the System 920i Master Reference Guide. They are designed to aid you with the configuration process.

The worksheets are as follows:

- DS1 and PRI Configuration
- DS1 Channel Configuration
- Numbering Plan Configuration
- OPS Card Configuration
- Recorder/Announcer Configuration
- Inbound Call Configuration
- OPS Dialing Configuration
- OPS Outbound Call Configuration
- ACD Configuration
- Redirect Configuration
- Transfer Configuration
- Security Configuration
- Connect Tone to Digital Bus
- DS1 and PRI Test Functions
- ISDN Protocol Analyzer Configuration
- Save/Restore System Configuration

DS1 and PRI Configuration Worksheet

(* Indicates factory default.)

- Framing: ESF (EXTENDED SUPERFRAME)*
 D4 (SUPERFRAME)
- Line Coding Method: B8ZS (BIPOLAR ZERO SUPPRESSION)*
 AMI (NO ZERO SUPPRESSION)
 ZCS (JAMMED BIT ZERO SUPPRESSION)
- Line Build Out: 0dB*
 -7.5dB
 -15dB
 -22dB
- Synchronization Source: NETWORK*
 INTERNAL
- Switch Emulation: NATIONAL ISDN-2*
 4ESS CUSTOM
 5ESS CUSTOM
 DMS100 CUSTOM
- Location: USER SIDE

DS1 Channel Configuration Worksheet

In the blanks provided, write the values required for each channel. Possible choices are listed below. (* Indicates factory default.)

Ch	Operation	Ch	Operation
1	_____	13	_____
2	_____	14	_____
3	_____	15	_____
4	_____	16	_____
5	_____	17	_____
6	_____	18	_____
7	_____	19	_____
8	_____	20	_____
9	_____	21	_____
10	_____	22	_____
11	_____	23	_____
12	_____		

Choices are:

Operation

- ENABLED*
- DISABLED
- MAINTENANCE

Numbering Plan Configuration Worksheet

(* Indicates factory default.)

OPS Extension Digit Length: 3
 4*
 5

OPS Base Extension Number: _____
(100-999 if OPS extension digit length is 3, 1000-9999 if length is 4, 10000-99999 if length is 5)

Caller Number: _____
(0-14 digits)

Caller Number Sent: NOT SENT*
 SEND CALLER NUMBER
 SEND CALLER NUMBER WITH OPS EXTENSION OVERLAY

Caller Presentation: ALLOWED*
 BLOCKED

Caller Type of Number: NATIONAL NUMBER*
 SUBSCRIBER NUMBER
 ABBREVIATED NUMBER
 UNKNOWN NUMBER
 INTERNATIONAL NUMBER

Caller Number Plan: ISDN NUMBERING PLAN*
 TELEPHONY NUMBERING PLAN
 PRIVATE NUMBERING PLAN
 UNKNOWN NUMBERING PLAN

Called Number Plan: ISDN NUMBERING PLAN*
 TELEPHONY NUMBERING PLAN
 PRIVATE NUMBERING PLAN
 UNKNOWN NUMBERING PLAN

OPS Card Configuration Worksheet

In the blanks provided, write the values required for each port. Possible choices are listed below. (* Indicates factory default.)

OPS Card 1

Port	Ext	ACD	Outbound
1	_____	_____	_____
2	_____	_____	_____
3	_____	_____	_____
4	_____	_____	_____
5	_____	_____	_____
6	_____	_____	_____
7	_____	_____	_____
8	_____	_____	_____

Choices are:

Ext	ACD	Outbound
Enter the extension displayed on the OPS Card Configuration Screen.	ACD 1*	ENABLED*
	ACD 2	DISABLED
	ACD 3	
	ACD 4	
	ACD 5	
	ACD 6	
	ACD 7	
	ACD 8	
	ACD 9	
	ACD 10	
	ACD 11	
	ACD 12	
	Or Extension numbers can also be changed to a number from 100-999 if OPS extension digit length is 3, 1000-9999 if length is 4, or 10000-99999 if length is 5.	ACD 13
ACD 14		
ACD 15		
ACD 16		
ACD 17		
	ACD 18	
	ACD 19	
	ACD 20	
	ACD 21	
	ACD 22	
	ACD 23	
	ACD 24	
	NONE	

OPS Card Configuration Worksheet (continued)

In the blanks provided, write the values required for each port. Possible choices are listed below. (* Indicates factory default.)

OPS Card 2

Port	Ext	ACD	Outbound
9	_____	_____	_____
10	_____	_____	_____
11	_____	_____	_____
12	_____	_____	_____
13	_____	_____	_____
14	_____	_____	_____
15	_____	_____	_____
16	_____	_____	_____

Choices are:

Ext	ACD	Outbound
Enter the extension displayed on the OPS Card Configuration Screen.	ACD 1*	ENABLED*
	ACD 2	DISABLED
	ACD 3	
	ACD 4	
	ACD 5	
	ACD 6	
	ACD 7	
	ACD 8	
	ACD 9	
	ACD 10	
	ACD 11	
	ACD 12	
	Or Extension numbers can also be changed to a number from 100-999 if OPS extension digit length is 3, 1000-9999 if length is 4, or 10000-99999 if length is 5.	ACD 13
ACD 14		
ACD 15		
ACD 16		
ACD 17		
	ACD 18	
	ACD 19	
	ACD 20	
	ACD 21	
	ACD 22	
	ACD 23	
	ACD 24	
	NONE	

OPS Card Configuration Worksheet (continued)

In the blanks provided, write the values required for each port. Possible choices are listed below. (* Indicates factory default.)

OPS Card 3

Port	Ext	ACD	Outbound
17	_____	_____	_____
18	_____	_____	_____
19	_____	_____	_____
20	_____	_____	_____
21	_____	_____	_____
22	_____	_____	_____
23	_____	_____	_____
24	_____	_____	_____

Choices are:

Ext	ACD	Outbound
Enter the extension displayed on the OPS Card Configuration Screen.	ACD 1*	ENABLED*
	ACD 2	DISABLED
	ACD 3	
	ACD 4	
	ACD 5	
	ACD 6	
	ACD 7	
	ACD 8	
	ACD 9	
	ACD 10	
	ACD 11	
	ACD 12	
	Or Extension numbers can also be changed to a number from 100-999 if OPS extension digit length is 3, 1000-9999 if length is 4, or 10000-99999 if length is 5.	ACD 13
ACD 14		
ACD 15		
ACD 16		
ACD 17		
	ACD 18	
	ACD 19	
	ACD 20	
	ACD 21	
	ACD 22	
	ACD 23	
	ACD 24	
	NONE	

Recorder/Announcer Configuration Worksheet

(* Indicates factory default.)

Recorder/Announcer OPS Access Port:

<input type="checkbox"/> ALL*	<input type="checkbox"/> 8	<input type="checkbox"/> 16
<input type="checkbox"/> 1	<input type="checkbox"/> 9	<input type="checkbox"/> 17
<input type="checkbox"/> 2	<input type="checkbox"/> 10	<input type="checkbox"/> 18
<input type="checkbox"/> 3	<input type="checkbox"/> 11	<input type="checkbox"/> 19
<input type="checkbox"/> 4	<input type="checkbox"/> 12	<input type="checkbox"/> 20
<input type="checkbox"/> 5	<input type="checkbox"/> 13	<input type="checkbox"/> 21
<input type="checkbox"/> 6	<input type="checkbox"/> 14	<input type="checkbox"/> 22
<input type="checkbox"/> 7	<input type="checkbox"/> 15	<input type="checkbox"/> 23
		<input type="checkbox"/> 24

Recorder/Announcer Numeric Password: _____
(7 digits. Factory-supplied sample: 1234567)

Do you wish to erase all voice messages:

NO*
 YES

Inbound Call Configuration Worksheet

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

Match 1-12

No.	Match Number	Route if Match
1.	_____	_____
2.	_____	_____
3.	_____	_____
4.	_____	_____
5.	_____	_____
6.	_____	_____
7.	_____	_____
8.	_____	_____
9.	_____	_____
10.	_____	_____
11.	_____	_____
12.	_____	_____

Choices are:

Match Number

0-31 digits

Or

Match range

Route if Match

- | | | | |
|---------------------------------|---------------------------------|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> ACD 1* | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> REDIRECT 13 |
| <input type="checkbox"/> ACD 2 | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> REDIRECT 14 |
| <input type="checkbox"/> ACD 3 | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> REDIRECT 3 | <input type="checkbox"/> REDIRECT 15 |
| <input type="checkbox"/> ACD 4 | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> REDIRECT 4 | <input type="checkbox"/> REDIRECT 16 |
| <input type="checkbox"/> ACD 5 | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> REDIRECT 5 | <input type="checkbox"/> REDIRECT 17 |
| <input type="checkbox"/> ACD 6 | <input type="checkbox"/> ACD 18 | <input type="checkbox"/> REDIRECT 6 | <input type="checkbox"/> REDIRECT 18 |
| <input type="checkbox"/> ACD 7 | <input type="checkbox"/> ACD 19 | <input type="checkbox"/> REDIRECT 7 | <input type="checkbox"/> REDIRECT 19 |
| <input type="checkbox"/> ACD 8 | <input type="checkbox"/> ACD 20 | <input type="checkbox"/> REDIRECT 8 | <input type="checkbox"/> REDIRECT 20 |
| <input type="checkbox"/> ACD 9 | <input type="checkbox"/> ACD 21 | <input type="checkbox"/> REDIRECT 9 | <input type="checkbox"/> REDIRECT 21 |
| <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 22 | <input type="checkbox"/> REDIRECT 10 | <input type="checkbox"/> REDIRECT 22 |
| <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 23 | <input type="checkbox"/> REDIRECT 11 | <input type="checkbox"/> REDIRECT 23 |
| <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 24 | <input type="checkbox"/> REDIRECT 12 | <input type="checkbox"/> REDIRECT 24 |
- REORDER
 - MESSAGE 1 PLAY TWICE
 - MESSAGE 2 PLAY TWICE

Inbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

Match 13-24

No.	Match Number	Route if Match
13.	_____	_____
14.	_____	_____
15.	_____	_____
16.	_____	_____
17.	_____	_____
18.	_____	_____
19.	_____	_____
20.	_____	_____
21.	_____	_____
22.	_____	_____
23.	_____	_____
24.	_____	_____

Choices are:

Match Number

0-31 digits

Or

Match range

Route if Match

- | | | | |
|---------------------------------|---------------------------------|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> ACD 1* | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> REDIRECT 13 |
| <input type="checkbox"/> ACD 2 | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> REDIRECT 14 |
| <input type="checkbox"/> ACD 3 | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> REDIRECT 3 | <input type="checkbox"/> REDIRECT 15 |
| <input type="checkbox"/> ACD 4 | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> REDIRECT 4 | <input type="checkbox"/> REDIRECT 16 |
| <input type="checkbox"/> ACD 5 | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> REDIRECT 5 | <input type="checkbox"/> REDIRECT 17 |
| <input type="checkbox"/> ACD 6 | <input type="checkbox"/> ACD 18 | <input type="checkbox"/> REDIRECT 6 | <input type="checkbox"/> REDIRECT 18 |
| <input type="checkbox"/> ACD 7 | <input type="checkbox"/> ACD 19 | <input type="checkbox"/> REDIRECT 7 | <input type="checkbox"/> REDIRECT 19 |
| <input type="checkbox"/> ACD 8 | <input type="checkbox"/> ACD 20 | <input type="checkbox"/> REDIRECT 8 | <input type="checkbox"/> REDIRECT 20 |
| <input type="checkbox"/> ACD 9 | <input type="checkbox"/> ACD 21 | <input type="checkbox"/> REDIRECT 9 | <input type="checkbox"/> REDIRECT 21 |
| <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 22 | <input type="checkbox"/> REDIRECT 10 | <input type="checkbox"/> REDIRECT 22 |
| <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 23 | <input type="checkbox"/> REDIRECT 11 | <input type="checkbox"/> REDIRECT 23 |
| <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 24 | <input type="checkbox"/> REDIRECT 12 | <input type="checkbox"/> REDIRECT 24 |
- REORDER
 MESSAGE 1 PLAY TWICE
 MESSAGE 2 PLAY TWICE

Inbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

Match 25-36

No.	Match Number	Route if Match
25.	_____	_____
26.	_____	_____
27.	_____	_____
28.	_____	_____
29.	_____	_____
30.	_____	_____
31.	_____	_____
32.	_____	_____
33.	_____	_____
34.	_____	_____
35.	_____	_____
36.	_____	_____

Choices are:

Match Number

0-17 digits

Or

Match range

Route if Match

- | | | | |
|---------------------------------|---------------------------------|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> ACD 1* | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> REDIRECT 13 |
| <input type="checkbox"/> ACD 2 | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> REDIRECT 14 |
| <input type="checkbox"/> ACD 3 | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> REDIRECT 3 | <input type="checkbox"/> REDIRECT 15 |
| <input type="checkbox"/> ACD 4 | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> REDIRECT 4 | <input type="checkbox"/> REDIRECT 16 |
| <input type="checkbox"/> ACD 5 | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> REDIRECT 5 | <input type="checkbox"/> REDIRECT 17 |
| <input type="checkbox"/> ACD 6 | <input type="checkbox"/> ACD 18 | <input type="checkbox"/> REDIRECT 6 | <input type="checkbox"/> REDIRECT 18 |
| <input type="checkbox"/> ACD 7 | <input type="checkbox"/> ACD 19 | <input type="checkbox"/> REDIRECT 7 | <input type="checkbox"/> REDIRECT 19 |
| <input type="checkbox"/> ACD 8 | <input type="checkbox"/> ACD 20 | <input type="checkbox"/> REDIRECT 8 | <input type="checkbox"/> REDIRECT 20 |
| <input type="checkbox"/> ACD 9 | <input type="checkbox"/> ACD 21 | <input type="checkbox"/> REDIRECT 9 | <input type="checkbox"/> REDIRECT 21 |
| <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 22 | <input type="checkbox"/> REDIRECT 10 | <input type="checkbox"/> REDIRECT 22 |
| <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 23 | <input type="checkbox"/> REDIRECT 11 | <input type="checkbox"/> REDIRECT 23 |
| <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 24 | <input type="checkbox"/> REDIRECT 12 | <input type="checkbox"/> REDIRECT 24 |
- REORDER
 MESSAGE 1 PLAY TWICE
 MESSAGE 2 PLAY TWICE

Inbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

Match 37-48

No.	Match Number	Route if Match
37.	_____	_____
38.	_____	_____
39.	_____	_____
40.	_____	_____
41.	_____	_____
42.	_____	_____
43.	_____	_____
44.	_____	_____
45.	_____	_____
46.	_____	_____
47.	_____	_____
48.	_____	_____

Choices are:

Match Number

0-31 digits

Or

Match range

Route if Match

- | | | | |
|---------------------------------|---------------------------------|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> ACD 1* | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> REDIRECT 13 |
| <input type="checkbox"/> ACD 2 | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> REDIRECT 14 |
| <input type="checkbox"/> ACD 3 | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> REDIRECT 3 | <input type="checkbox"/> REDIRECT 15 |
| <input type="checkbox"/> ACD 4 | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> REDIRECT 4 | <input type="checkbox"/> REDIRECT 16 |
| <input type="checkbox"/> ACD 5 | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> REDIRECT 5 | <input type="checkbox"/> REDIRECT 17 |
| <input type="checkbox"/> ACD 6 | <input type="checkbox"/> ACD 18 | <input type="checkbox"/> REDIRECT 6 | <input type="checkbox"/> REDIRECT 18 |
| <input type="checkbox"/> ACD 7 | <input type="checkbox"/> ACD 19 | <input type="checkbox"/> REDIRECT 7 | <input type="checkbox"/> REDIRECT 19 |
| <input type="checkbox"/> ACD 8 | <input type="checkbox"/> ACD 20 | <input type="checkbox"/> REDIRECT 8 | <input type="checkbox"/> REDIRECT 20 |
| <input type="checkbox"/> ACD 9 | <input type="checkbox"/> ACD 21 | <input type="checkbox"/> REDIRECT 9 | <input type="checkbox"/> REDIRECT 21 |
| <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 22 | <input type="checkbox"/> REDIRECT 10 | <input type="checkbox"/> REDIRECT 22 |
| <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 23 | <input type="checkbox"/> REDIRECT 11 | <input type="checkbox"/> REDIRECT 23 |
| <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 24 | <input type="checkbox"/> REDIRECT 12 | <input type="checkbox"/> REDIRECT 24 |
- REORDER
 MESSAGE 1 PLAY TWICE
 MESSAGE 2 PLAY TWICE

OPS Dialing Configuration Worksheet

(* Indicates factory default.)

Intercom Operation:

- TRANSFER MODE ONLY*
- ALWAYS

Intercom Dial 0:

- | | | |
|----------------------------------|---------------------------------|------------------------------------|
| <input type="checkbox"/> VACANT* | <input type="checkbox"/> ACD 9 | <input type="checkbox"/> ACD 18 |
| <input type="checkbox"/> ACD 1 | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19 |
| <input type="checkbox"/> ACD 2 | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20 |
| <input type="checkbox"/> ACD 3 | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21 |
| <input type="checkbox"/> ACD 4 | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22 |
| <input type="checkbox"/> ACD 5 | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23 |
| <input type="checkbox"/> ACD 6 | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24 |
| <input type="checkbox"/> ACD 7 | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 |
| <input type="checkbox"/> ACD 8 | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 |

ACD Call Pickup Digit:

- | | |
|-----------------------------|-------------------------------|
| <input type="checkbox"/> 2 | <input type="checkbox"/> 5 |
| <input type="checkbox"/> 3* | <input type="checkbox"/> 6 |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 7 |
| | <input type="checkbox"/> NONE |

Outbound Dial #:

- SPECIAL*
- PASS THROUGH

Outbound 1st Digit Timeout:

- | | |
|------------------------------------|------------------------------|
| <input type="checkbox"/> 1 SECONDS | <input type="checkbox"/> 6 |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 7 |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 8 |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 9 |
| <input type="checkbox"/> 5 | <input type="checkbox"/> 10* |

Outbound Interdigit Timeout:

- | | |
|------------------------------------|------------------------------|
| <input type="checkbox"/> 1 SECONDS | <input type="checkbox"/> 6 |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 7 |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 8 |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 9 |
| <input type="checkbox"/> 5 | <input type="checkbox"/> 10* |

Outbound Access 1st Digit Group 1:

- | | |
|----------------------------|-----------------------------|
| <input type="checkbox"/> 4 | <input type="checkbox"/> 7 |
| <input type="checkbox"/> 5 | <input type="checkbox"/> 8 |
| <input type="checkbox"/> 6 | <input type="checkbox"/> 9* |

Outbound Access 2nd Digit Group 1:

- | | |
|--------------------------------|----------------------------|
| <input type="checkbox"/> NONE* | <input type="checkbox"/> 4 |
| <input type="checkbox"/> 0 | <input type="checkbox"/> 5 |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 7 |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 8 |
| | <input type="checkbox"/> 9 |

OPS Dialing Configuration Worksheet (continued)

(* Indicates factory default.)

Outbound Access Insert Group 1:

(0-17 digits)

Outbound Access 1st Digit Group 2:

NONE* 6
 4 7
 5 8

Outbound Access 2nd Digit Group 2:

NONE* 4
 0 5
 1 6
 2 7
 3 8
 9

Outbound Access Insert Group 2:

(0-17 digits)

ACD Hunt Method:

ASCENDING SEQUENTIAL*
 CLOCKWISE CIRCULAR

Ring Fault Action:

CONTINUE RINGING*
 SEND REORDER
 REMOVE FROM ACD

OPS Outbound Call Configuration Worksheet

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 1—Prefix 1-12

No.	Prefix	Max	Strip	Type	Route if Match
1.	_____	_____	_____	_____	_____
2.	_____	_____	_____	_____	_____
3.	_____	_____	_____	_____	_____
4.	_____	_____	_____	_____	_____
5.	_____	_____	_____	_____	_____
6.	_____	_____	_____	_____	_____
7.	_____	_____	_____	_____	_____
8.	_____	_____	_____	_____	_____
9.	_____	_____	_____	_____	_____
10.	_____	_____	_____	_____	_____
11.	_____	_____	_____	_____	_____
12.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

OPS Outbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 1—Prefix 13-24

No.	Prefix	Max	Strip	Type	Route if Match
13.	_____	_____	_____	_____	_____
14.	_____	_____	_____	_____	_____
15.	_____	_____	_____	_____	_____
16.	_____	_____	_____	_____	_____
17.	_____	_____	_____	_____	_____
18.	_____	_____	_____	_____	_____
19.	_____	_____	_____	_____	_____
20.	_____	_____	_____	_____	_____
21.	_____	_____	_____	_____	_____
22.	_____	_____	_____	_____	_____
23.	_____	_____	_____	_____	_____
24.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

OPS Outbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 1—Prefix 25-36

No.	Prefix	Max	Strip	Type	Route if Match
25.	_____	_____	_____	_____	_____
26.	_____	_____	_____	_____	_____
27.	_____	_____	_____	_____	_____
28.	_____	_____	_____	_____	_____
29.	_____	_____	_____	_____	_____
30.	_____	_____	_____	_____	_____
31.	_____	_____	_____	_____	_____
32.	_____	_____	_____	_____	_____
33.	_____	_____	_____	_____	_____
34.	_____	_____	_____	_____	_____
35.	_____	_____	_____	_____	_____
36.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

OPS Outbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 1—Prefix 37-48

No.	Prefix	Max	Strip	Type	Route if Match
37.	_____	_____	_____	_____	_____
38.	_____	_____	_____	_____	_____
39.	_____	_____	_____	_____	_____
40.	_____	_____	_____	_____	_____
41.	_____	_____	_____	_____	_____
42.	_____	_____	_____	_____	_____
43.	_____	_____	_____	_____	_____
44.	_____	_____	_____	_____	_____
45.	_____	_____	_____	_____	_____
46.	_____	_____	_____	_____	_____
47.	_____	_____	_____	_____	_____
48.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

OPS Outbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 2—Prefix 1-12

No.	Prefix	Max	Strip	Type	Route if Match
1.	_____	_____	_____	_____	_____
2.	_____	_____	_____	_____	_____
3.	_____	_____	_____	_____	_____
4.	_____	_____	_____	_____	_____
5.	_____	_____	_____	_____	_____
6.	_____	_____	_____	_____	_____
7.	_____	_____	_____	_____	_____
8.	_____	_____	_____	_____	_____
9.	_____	_____	_____	_____	_____
10.	_____	_____	_____	_____	_____
11.	_____	_____	_____	_____	_____
12.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

OPS Outbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 2—Prefix 13-24

No.	Prefix	Max	Strip	Type	Route if Match
13.	_____	_____	_____	_____	_____
14.	_____	_____	_____	_____	_____
15.	_____	_____	_____	_____	_____
16.	_____	_____	_____	_____	_____
17.	_____	_____	_____	_____	_____
18.	_____	_____	_____	_____	_____
19.	_____	_____	_____	_____	_____
20.	_____	_____	_____	_____	_____
21.	_____	_____	_____	_____	_____
22.	_____	_____	_____	_____	_____
23.	_____	_____	_____	_____	_____
24.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

OPS Outbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 2—Prefix 25-36

No.	Prefix	Max	Strip	Type	Route if Match
25.	_____	_____	_____	_____	_____
26.	_____	_____	_____	_____	_____
27.	_____	_____	_____	_____	_____
28.	_____	_____	_____	_____	_____
29.	_____	_____	_____	_____	_____
30.	_____	_____	_____	_____	_____
31.	_____	_____	_____	_____	_____
32.	_____	_____	_____	_____	_____
33.	_____	_____	_____	_____	_____
34.	_____	_____	_____	_____	_____
35.	_____	_____	_____	_____	_____
36.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

OPS Outbound Call Configuration Worksheet (continued)

In the blanks provided, write the values required for each match. Possible choices are listed below. (* Indicates factory default.)

OPS Outbound Call Group 2—Prefix 37-48

No.	Prefix	Max	Strip	Type	Route if Match
37.	_____	_____	_____	_____	_____
38.	_____	_____	_____	_____	_____
39.	_____	_____	_____	_____	_____
40.	_____	_____	_____	_____	_____
41.	_____	_____	_____	_____	_____
42.	_____	_____	_____	_____	_____
43.	_____	_____	_____	_____	_____
44.	_____	_____	_____	_____	_____
45.	_____	_____	_____	_____	_____
46.	_____	_____	_____	_____	_____
47.	_____	_____	_____	_____	_____
48.	_____	_____	_____	_____	_____

Choices are:

Prefix
0-31 digits

- Max**
- 1 16
 - 2 17
 - 3 18
 - 4 19
 - 5 20
 - 6 21
 - 7 22
 - 8 23
 - 9 24
 - 10 25
 - 11 26
 - 12 27
 - 13 28
 - 14 29
 - 15 30
 - 31

- Strip**
- 0 16
 - 1 17
 - 2 18
 - 3 19
 - 4 20
 - 5 21
 - 6 22
 - 7 23
 - 8 24
 - 9 25
 - 10 26
 - 11 27
 - 12 28
 - 13 29
 - 14 30
 - 15 31

- Type**
- I
 - N
 - S
 - A
 - U

- Route if Match**
- SEND OUT
 - SEND OUT WITH INSERT
 - REORDER

ACD Configuration Worksheet

(* Indicates factory default.)

ACD 1

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 2

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 3

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 4

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 5

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 6

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 7

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 8

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 9

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 10

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 11

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 12

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 13

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 14

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 15

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 16

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 17

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 18

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 19

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 20

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 21

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 22

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD Configuration Worksheet (continued)

(* Indicates factory default.)

ACD 23

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

ACD 24

Queue Depth: 0* 5 10 15 20
 1 6 11 16 21
 2 7 12 17 22
 3 8 13 18 23
 4 9 14 19 24

Queue Action: AUDIBLE RING* MESSAGE 1 CONTINUOUS
 MESSAGE 1 PLAY TWICE MESSAGE 2 CONTINUOUS
 MESSAGE 2 PLAY TWICE

Overflow Action: BUSY TONE* REDIRECT 7 REDIRECT 16
 MESSAGE 1 PLAY TWICE REDIRECT 8 REDIRECT 17
 MESSAGE 2 PLAY TWICE REDIRECT 9 REDIRECT 18
 REDIRECT 1 REDIRECT 10 REDIRECT 19
 REDIRECT 2 REDIRECT 11 REDIRECT 20
 REDIRECT 3 REDIRECT 12 REDIRECT 21
 REDIRECT 4 REDIRECT 13 REDIRECT 22
 REDIRECT 5 REDIRECT 14 REDIRECT 23
 REDIRECT 6 REDIRECT 15 REDIRECT 24

Redirect Configuration Worksheet

(* Indicates factory default.)

Redirect 1

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 2

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 3

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 4

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 5

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 6

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 7

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 8

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 9

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 10

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 11

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 12

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 13

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 14

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 15

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 16

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 17

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 18

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 19

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 20

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 21

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 22

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect Configuration Worksheet (continued)

(* Indicates factory default.)

Redirect 23

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Redirect 24

Redirect Number:

(0-17 digits)

Type of Number:

- NATIONAL NUMBER*
- SUBSCRIBER NUMBER
- ABBREVIATED NUMBER
- UNKNOWN NUMBER
- INTERNATIONAL NUMBER

Action:

- IMMEDIATE*
- MESSAGE 1 PLAY ONCE
- MESSAGE 2 PLAY ONCE

Transfer Configuration Worksheet

(* Indicates factory default.)

Contact 1 Operation: DISABLED*
 NORMALLY-OPEN
 NORMALLY-CLOSED

Contact 2 Operation: DISABLED*
 NORMALLY-OPEN
 NORMALLY-CLOSED

Contact 3 Operation: DISABLED*
 NORMALLY-OPEN
 NORMALLY-CLOSED

CPE DS1 Carrier Loss Operation: DISABLED*
 ENABLED

CPE DS1 Carrier Loss Delay: 1 SECOND 10 SECONDS* 100 MILLISECONDS
 2 SECONDS 20 SECONDS 200 MILLISECONDS
 3 SECONDS 30 SECONDS 300 MILLISECONDS
 4 SECONDS 40 SECONDS 400 MILLISECONDS
 5 SECONDS 50 SECONDS 500 MILLISECONDS
 6 SECONDS 60 SECONDS 600 MILLISECONDS
 7 SECONDS 70 SECONDS 700 MILLISECONDS
 8 SECONDS 80 SECONDS 800 MILLISECONDS
 9 SECONDS 90 SECONDS 900 MILLISECONDS
 100 SECONDS

CPE DS1 Reconnect Operation: RECONNECT IMMEDIATE - NO DELAY*
 RECONNECT AFTER 15 MINUTE DELAY
 RECONNECT AFTER 10 MINUTE DELAY
 RECONNECT AFTER 5 MINUTE DELAY
 RECONNECT AFTER ALL CALLS COMPLETED

Security Configuration Worksheet

(* Indicates factory default.)

Perform VT100 Compatibility
Test Upon Login:

- YES*
- NO

Maintenance Port Inactivity Time:

_____ (60*) MINUTES
(1-999)

Password:

(Max. 10 characters. Factory-supplied sample:
SYS920I)

Connect Tone to Digital Bus Worksheet

(* Indicates factory default.)

Connect Tone: NO*
 YES

Tone Number:

<input type="checkbox"/> 1 (DTMF 1)*	<input type="checkbox"/> 17 (AUDIBLE RING)
<input type="checkbox"/> 2 (DTMF 2)	<input type="checkbox"/> 18 (BUSY/REORDER)
<input type="checkbox"/> 3 (DTMF 3)	<input type="checkbox"/> 19 (CALL WAITING)
<input type="checkbox"/> 4 (DTMF 4)	<input type="checkbox"/> 20 (500Hz)
<input type="checkbox"/> 5 (DTMF 5)	<input type="checkbox"/> 21 (1000Hz)
<input type="checkbox"/> 6 (DTMF 6)	<input type="checkbox"/> 22 (2000Hz)
<input type="checkbox"/> 7 (DTMF 7)	<input type="checkbox"/> 23 (200mS PULSE)
<input type="checkbox"/> 8 (DTMF 8)	<input type="checkbox"/> 24 (350Hz)
<input type="checkbox"/> 9 (DTMF 9)	<input type="checkbox"/> 25 (480Hz)
<input type="checkbox"/> 10 (DTMF #)	<input type="checkbox"/> 26 (620Hz)
<input type="checkbox"/> 11 (DTMF *)	<input type="checkbox"/> 27 (950Hz)
<input type="checkbox"/> 12 (DTMF A)	<input type="checkbox"/> 28 (1400Hz)
<input type="checkbox"/> 13 (DTMF B)	<input type="checkbox"/> 29 (1800Hz)
<input type="checkbox"/> 14 (DTMF C)	<input type="checkbox"/> 30 (DTMF 0)
<input type="checkbox"/> 15 (DTMF D)	<input type="checkbox"/> 31 (SILENCE)
<input type="checkbox"/> 16 (DIAL TONE)	<input type="checkbox"/> 0 (SILENCE)

Bus Destination: OPS*
 DS1

Channel Selection:

<input type="checkbox"/> OPS 1*	<input type="checkbox"/> OPS 9	<input type="checkbox"/> OPS 17
<input type="checkbox"/> OPS 2	<input type="checkbox"/> OPS 10	<input type="checkbox"/> OPS 18
<input type="checkbox"/> OPS 3	<input type="checkbox"/> OPS 11	<input type="checkbox"/> OPS 19
<input type="checkbox"/> OPS 4	<input type="checkbox"/> OPS 12	<input type="checkbox"/> OPS 20
<input type="checkbox"/> OPS 5	<input type="checkbox"/> OPS 13	<input type="checkbox"/> OPS 21
<input type="checkbox"/> OPS 6	<input type="checkbox"/> OPS 14	<input type="checkbox"/> OPS 22
<input type="checkbox"/> OPS 7	<input type="checkbox"/> OPS 15	<input type="checkbox"/> OPS 23
<input type="checkbox"/> OPS 8	<input type="checkbox"/> OPS 16	<input type="checkbox"/> OPS 24

<input type="checkbox"/> CHANNEL 1	<input type="checkbox"/> CHANNEL 9	<input type="checkbox"/> CHANNEL 17
<input type="checkbox"/> CHANNEL 2	<input type="checkbox"/> CHANNEL 10	<input type="checkbox"/> CHANNEL 18
<input type="checkbox"/> CHANNEL 3	<input type="checkbox"/> CHANNEL 11	<input type="checkbox"/> CHANNEL 19
<input type="checkbox"/> CHANNEL 4	<input type="checkbox"/> CHANNEL 12	<input type="checkbox"/> CHANNEL 20
<input type="checkbox"/> CHANNEL 5	<input type="checkbox"/> CHANNEL 13	<input type="checkbox"/> CHANNEL 21
<input type="checkbox"/> CHANNEL 6	<input type="checkbox"/> CHANNEL 14	<input type="checkbox"/> CHANNEL 22
<input type="checkbox"/> CHANNEL 7	<input type="checkbox"/> CHANNEL 15	<input type="checkbox"/> CHANNEL 23
<input type="checkbox"/> CHANNEL 8	<input type="checkbox"/> CHANNEL 16	

DS1 and PRI Test Functions Worksheet

(* Indicates factory default.)

- Network DS1 Override: OFF*
 FORCE ON (NETWORK DS1 SEIZED)
 FORCE OFF (BYPASS TO CPE DS1)
- Network DS1 Loopback: OFF*
 REMOTE LOOPBACK (TEST ONLY)
 FRAMER LOOPBACK (TEST ONLY)
 PAYLOAD LOOPBACK (TEST ONLY)
- Send Yellow or Blue Alarm: AUTO*
 ESF YELLOW ALARM (TEST ONLY)
 BLUE ALARM (TEST ONLY)
 NO ALARM (TEST ONLY)
- Network Specific Service: NO SPECIFIC SERVICE* CODE 16 (MULTIQUEST 900)
 CODE 0 CODE 17
 CODE 1 (SDN) CODE 18
 CODE 2 (MEGACOM 800) CODE 19
 CODE 3 (MEGACOM) CODE 20
 CODE 4 (INWATS) CODE 21
 CODE 5 (OUTWATS) CODE 22
 CODE 6 (ACCUNET) CODE 23
 CODE 7 (AT&T LDS) CODE 24
 CODE 8 (1800) CODE 25
 CODE 9 CODE 26
 CODE 10 CODE 27
 CODE 11 CODE 28
 CODE 12 CODE 29
 CODE 13 CODE 30
 CODE 14 CODE 31
 CODE 15
- ISDN Alerting Operation: ENABLED*
 DISABLED (TEST ONLY)
- ISDN Progress Description: INBAND PROGRESS AVAILABLE*
 NOT END TO END ISDN (TEST ONLY)
 END TO END ISDN (TEST ONLY)
- Inband Progress Tones: ENABLED*
 DISABLED (TEST ONLY)

DS1 and PRI Test Functions Worksheet (continued)

(* Indicates factory default.)

Local Progress Tones: ENABLED*
 DISABLED (TEST ONLY)

Outbound Channel Search: DESCENDING SEQUENTIAL*
 ASCENDING SEQUENTIAL
 COUNTER CLOCKWISE CIRCULAR
 CLOCKWISE CIRCULAR

Exclusive Channel ID: PREFERRED*
 EXCLUSIVE

ISDN Protocol Analyzer Configuration Worksheet

(* Indicates factory default.)

- Raw ASCII Mode: DISABLED*
 ENABLED
- Calls to Watch: ALL CALLS*
 NEXT INCOMING CALL
 NEXT OUTGOING CALL
- Capture Type: LAYER 3 WITH INFORMATION ELEMENTS*
 LAYER 3 - NO INFORMATION ELEMENTS
 LAYER 2 & LAYER 3 WITH INFORMATION ELEMENTS
 LAYER 2 & LAYER 3 - NO INFORMATION ELEMENTS
 LAYER 2 ONLY

Save/Restore System Configuration Worksheet

- Action:
- SAVE SYSTEM CONFIGURATION INTO SELECTED PROFILE
 - RESTORE SELECTED PROFILE INTO SYSTEM CONFIGURATION
 - RESTORE FACTORY DEFAULTS AND RESTART SYSTEM
 - SEND SELECTED PROFILE TO OUTPUT DEVICE
 - RECEIVE INCOMING DATA AND STORE INTO SELECTED PROFILE
 - RESTART SYSTEM

- Selected Profile:
- 1
 - 2
 - 3
 - 4

No.	Profile Description (Max. 31 charaters)
1	_____
2	_____
3	_____
4	_____