

## System 920 T1 Configuration Worksheets

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This document contains a set of the master worksheets which are found in Appendix A of the System 920 Master Reference Guide. They are designed to aid you with the configuration process.

The worksheets are as follows:

- General System Configuration
- ACD Configuration
- Redirect Configuration
- T1/DS1 Interface Card Configuration
- OPS Card Configuration
- Recorder/Announcer Card Configuration
- DNIS Configuration
- Security Configuration
- Maintenance and Testing Functions

# General System Configuration Worksheet

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(\* Indicates factory default.)

OPS Extension Digit Length:

- 3\*
- 4

OPS Extension Operation:

- ALWAYS\*
- TRANSFER MODE ONLY

OPS Extension Dial 0:

- |                                  |                                 |                                    |
|----------------------------------|---------------------------------|------------------------------------|
| <input type="checkbox"/> VACANT* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    |
| <input type="checkbox"/> ACD 1   | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    |
| <input type="checkbox"/> ACD 2   | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    |
| <input type="checkbox"/> ACD 3   | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    |
| <input type="checkbox"/> ACD 4   | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    |
| <input type="checkbox"/> ACD 5   | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    |
| <input type="checkbox"/> ACD 6   | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    |
| <input type="checkbox"/> ACD 7   | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 |
| <input type="checkbox"/> ACD 8   | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 |

Contact 1 Status:

- DISABLED\*
- NORMAL-OPEN
- NORMAL-CLOSED

Contact 2 Status:

- DISABLED\*
- NORMAL-OPEN
- NORMAL-CLOSED

Contact 3 Status:

- DISABLED\*
- NORMAL-OPEN
- NORMAL-CLOSED

CPE T1 Carrier Monitoring:

- DISABLED\*
- ENABLED

CPE T1 Reconnect to Network T1:

- RECONNECT IMMEDIATE - NO DELAY\*
- RECONNECT AFTER ALL CALLS COMPLETED
- RECONNECT AFTER 5 MINUTE DELAY
- RECONNECT AFTER 10 MINUTE DELAY
- RECONNECT AFTER 15 MINUTE DELAY

# ACD Configuration Worksheet

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(\* Indicates factory default.)

## ACD 1

Queue Depth:             0\*       5       10       15       20  
                              1       6       11       16       21  
                              2       7       12       17       22  
                              3       8       13       18       23  
                              4       9       14       19       24

Queue Action:             AUDIBLE RING\*                             MESSAGE 1 CONTINUOUS  
                              MESSAGE 1 PLAY TWICE                    MESSAGE 2 CONTINUOUS  
                              MESSAGE 2 PLAY TWICE

Overflow Action:             REORDER\*  
                              MESSAGE 1 CONTINUOUS  
                              MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 1: \_\_\_\_\_  
(Refer to the ACD 1 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 1: \_\_\_\_\_  
(Refer to the ACD 1 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD 2

Queue Depth:             0\*       5       10       15       20  
                              1       6       11       16       21  
                              2       7       12       17       22  
                              3       8       13       18       23  
                              4       9       14       19       24

Queue Action:             AUDIBLE RING\*                             MESSAGE 1 CONTINUOUS  
                              MESSAGE 1 PLAY TWICE                    MESSAGE 2 CONTINUOUS  
                              MESSAGE 2 PLAY TWICE

Overflow Action:             REORDER\*  
                              MESSAGE 1 CONTINUOUS  
                              MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 2: \_\_\_\_\_  
(Refer to the ACD 2 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 2: \_\_\_\_\_  
(Refer to the ACD 2 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 3

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 3: \_\_\_\_\_  
(Refer to the ACD 3 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 3: \_\_\_\_\_  
(Refer to the ACD 3 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 4

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 4: \_\_\_\_\_  
(Refer to the ACD 4 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 4: \_\_\_\_\_  
(Refer to the ACD 4 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 5

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 5: \_\_\_\_\_  
(Refer to the ACD 5 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 5: \_\_\_\_\_  
(Refer to the ACD 5 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 6

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 6: \_\_\_\_\_  
(Refer to the ACD 6 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 6: \_\_\_\_\_  
(Refer to the ACD 6 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 7

Queue Depth:             0\*         5         10         15         20  
                              1         6         11         16         21  
                              2         7         12         17         22  
                              3         8         13         18         23  
                              4         9         14         19         24

Queue Action:             AUDIBLE RING\*                             MESSAGE 1 CONTINUOUS  
                              MESSAGE 1 PLAY TWICE                     MESSAGE 2 CONTINUOUS  
                              MESSAGE 2 PLAY TWICE

Overflow Action:          REORDER\*  
                              MESSAGE 1 CONTINUOUS  
                              MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 7: \_\_\_\_\_  
(Refer to the ACD 7 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 7: \_\_\_\_\_  
(Refer to the ACD 7 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 8

Queue Depth:             0\*         5         10         15         20  
                              1         6         11         16         21  
                              2         7         12         17         22  
                              3         8         13         18         23  
                              4         9         14         19         24

Queue Action:             AUDIBLE RING\*                             MESSAGE 1 CONTINUOUS  
                              MESSAGE 1 PLAY TWICE                     MESSAGE 2 CONTINUOUS  
                              MESSAGE 2 PLAY TWICE

Overflow Action:          REORDER\*  
                              MESSAGE 1 CONTINUOUS  
                              MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 8: \_\_\_\_\_  
(Refer to the ACD 8 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 8: \_\_\_\_\_  
(Refer to the ACD 8 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 9

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 9: \_\_\_\_\_  
(Refer to the ACD 9 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 9: \_\_\_\_\_  
(Refer to the ACD 9 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 10

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 10: \_\_\_\_\_  
(Refer to the ACD 10 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 10: \_\_\_\_\_  
(Refer to the ACD 10 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

# ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

## ACD 11

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 11: \_\_\_\_\_  
(Refer to the ACD 11 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 11: \_\_\_\_\_  
(Refer to the ACD 11 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD 12

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 12: \_\_\_\_\_  
(Refer to the ACD 12 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 12: \_\_\_\_\_  
(Refer to the ACD 12 Configuration screen, or use the OPS Card Configuration worksheet for data input.)



## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 13

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 13: \_\_\_\_\_  
(Refer to the ACD 13 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 13: \_\_\_\_\_  
(Refer to the ACD 13 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 14

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 14: \_\_\_\_\_  
(Refer to the ACD 14 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 14: \_\_\_\_\_  
(Refer to the ACD 14 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 15

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 15: \_\_\_\_\_  
(Refer to the ACD 15 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 15: \_\_\_\_\_  
(Refer to the ACD 15 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 16

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 16: \_\_\_\_\_  
(Refer to the ACD 16 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 16: \_\_\_\_\_  
(Refer to the ACD 16 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 17

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 17: \_\_\_\_\_  
(Refer to the ACD 17 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 17: \_\_\_\_\_  
(Refer to the ACD 17 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 18

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 18: \_\_\_\_\_  
(Refer to the ACD 18 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 18: \_\_\_\_\_  
(Refer to the ACD 18 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 19

Queue Depth:             0\*         5         10         15         20  
                               1         6         11         16         21  
                               2         7         12         17         22  
                               3         8         13         18         23  
                               4         9         14         19         24

Queue Action:             AUDIBLE RING\*                             MESSAGE 1 CONTINUOUS  
                               MESSAGE 1 PLAY TWICE                     MESSAGE 2 CONTINUOUS  
                               MESSAGE 2 PLAY TWICE

Overflow Action:          REORDER\*  
                               MESSAGE 1 CONTINUOUS  
                               MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 19: \_\_\_\_\_  
(Refer to the ACD 19 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 19: \_\_\_\_\_  
(Refer to the ACD 19 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 20

Queue Depth:             0\*         5         10         15         20  
                               1         6         11         16         21  
                               2         7         12         17         22  
                               3         8         13         18         23  
                               4         9         14         19         24

Queue Action:             AUDIBLE RING\*                             MESSAGE 1 CONTINUOUS  
                               MESSAGE 1 PLAY TWICE                     MESSAGE 2 CONTINUOUS  
                               MESSAGE 2 PLAY TWICE

Overflow Action:          REORDER\*  
                               MESSAGE 1 CONTINUOUS  
                               MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 20: \_\_\_\_\_  
(Refer to the ACD 20 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 20: \_\_\_\_\_  
(Refer to the ACD 20 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

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(\* Indicates factory default.)

### ACD 21

Queue Depth:                     0\*         5         10         15         20  
                                       1         6         11         16         21  
                                       2         7         12         17         22  
                                       3         8         13         18         23  
                                       4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                       MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                       MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                       MESSAGE 1 CONTINUOUS  
                                       MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 21: \_\_\_\_\_  
(Refer to the ACD 21 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 21: \_\_\_\_\_  
(Refer to the ACD 21 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 22

Queue Depth:                     0\*         5         10         15         20  
                                       1         6         11         16         21  
                                       2         7         12         17         22  
                                       3         8         13         18         23  
                                       4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                       MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                       MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                       MESSAGE 1 CONTINUOUS  
                                       MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 22: \_\_\_\_\_  
(Refer to the ACD 22 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 22: \_\_\_\_\_  
(Refer to the ACD 22 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

## ACD Configuration Worksheet (cont.)

---

(\* Indicates factory default.)

### ACD 23

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 23: \_\_\_\_\_  
(Refer to the ACD 23 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 23: \_\_\_\_\_  
(Refer to the ACD 23 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

### ACD 24

Queue Depth:                     0\*         5         10         15         20  
                                      1         6         11         16         21  
                                      2         7         12         17         22  
                                      3         8         13         18         23  
                                      4         9         14         19         24

Queue Action:                     AUDIBLE RING\*                     MESSAGE 1 CONTINUOUS  
                                      MESSAGE 1 PLAY TWICE            MESSAGE 2 CONTINUOUS  
                                      MESSAGE 2 PLAY TWICE

Overflow Action:                     REORDER\*  
                                      MESSAGE 1 CONTINUOUS  
                                      MESSAGE 2 CONTINUOUS

T1/DS1 Channels Routed to ACD 24: \_\_\_\_\_  
(Refer to the ACD 24 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

OPS Extensions Assigned to ACD 24: \_\_\_\_\_  
(Refer to the ACD 24 Configuration screen, or use the OPS Card Configuration worksheet for data input.)

# Redirect Configuration Worksheet

---

(\* Indicates factory default.)

## Redirect 1

Dialing Command Line: \_\_\_\_\_  
(Max. 40 characters)

Action:  IMMEDIATE\*  
 MESSAGE 1  
 MESSAGE 2

T1/DS1 Outbound Access Group:  8  
 9\*

T1/DS1 Channels Routed to Redirect 1: \_\_\_\_\_  
(Refer to the Redirect 1 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

## Redirect 2

Dialing Command Line: \_\_\_\_\_  
(Max. 40 characters)

Action:  IMMEDIATE\*  
 MESSAGE 1  
 MESSAGE 2

T1/DS1 Outbound Access Group:  8  
 9\*

T1/DS1 Channels Routed to Redirect 2: \_\_\_\_\_  
(Refer to the Redirect 2 Configuration screen, or use the T1/DS1 Interface Card Configuration worksheet for data input.)

# T1/DS1 Interface Card Configuration Worksheet

---

(\* Indicates factory default.)

## General Parameters

Framing:

- D4 (SUPERFRAME)\*
- ESF (EXTENDED SUPERFRAME)

Zero Suppression:

- AMI (ALTERNATE MARK INVERSION)\*
- B8ZS (BINARY EIGHT ZERO SUPPRESSION)
- ZCS (ZERO CODE SUPERSESSSION)

Line Build Out:

- 0dB\*
- 7.5dB
- 15dB
- 22dB

Synchronization Source:

- NETWORK\*
- LOCAL



# T1/DS1 Interface Card Configuration Worksheet (cont.)

In the blanks provided, write the values required for each channel. Possible choices are listed below. (\* Indicates default value.)

## Channel Parameters, page 1 of screen

Channel	Status	Signaling	Direction	Routing	Dial Tone
1	-----	-----	-----	-----	-----
2	-----	-----	-----	-----	-----
3	-----	-----	-----	-----	-----
4	-----	-----	-----	-----	-----
5	-----	-----	-----	-----	-----
6	-----	-----	-----	-----	-----
7	-----	-----	-----	-----	-----
8	-----	-----	-----	-----	-----
9	-----	-----	-----	-----	-----
10	-----	-----	-----	-----	-----
11	-----	-----	-----	-----	-----
12	-----	-----	-----	-----	-----

### Choices are:

Status	Signaling	Direction	Routing	Dial Tone	
DISABLED*	GROUND START FXS*	TWO WAY-8	REORDER*	ACD 18	NETWORK*
ENABLED	GROUND START FXO	TWO WAY-9*	ACD 1	ACD 19	LOCAL
BUSY OUT	GROUND START SAS	OUTBOUND-8	ACD 2	ACD 20	
	GROUND START SAO	OUTBOUND-9	ACD 3	ACD 21	
	LOOP START FXS	INBOUND	ACD 4	ACD 22	
	LOOP START FXO		ACD 5	ACD 23	
	LOOP START SAS		ACD 6	ACD 24	
	LOOP START SAO		ACD 7	MESSAGE 1	
	OPX FXO		ACD 8	MESSAGE 2	
	DID WINK		ACD 9	REDIRECT 1	
	DID IMMEDIATE		ACD 10	REDIRECT 2	
	DOD WINK		ACD 11	EXT- <i>nnn</i>	
	DOD IMMEDIATE		ACD 12	(or <i>nnnn</i> if OPS Extension Digit Length is 4)	
	DID/DOD WINK		ACD 13		
	DID/DOD IMMEDIATE		ACD 14	DNIS 1	
	TIE TRUNK WINK		ACD 15	DNIS 2	
	TIE TRUNK IMMED		ACD 16	DISA	
			ACD 17		

# T1/DS1 Interface Card Configuration Worksheet (cont.)

In the blanks provided, write the values required for each channel. Possible choices are listed below. (\* Indicates default value.)

## Channel Parameters, page 2 of screen

Channel	Status	Signaling	Direction	Routing	Dial Tone
13	-----	-----	-----	-----	-----
14	-----	-----	-----	-----	-----
15	-----	-----	-----	-----	-----
16	-----	-----	-----	-----	-----
17	-----	-----	-----	-----	-----
18	-----	-----	-----	-----	-----
19	-----	-----	-----	-----	-----
20	-----	-----	-----	-----	-----
21	-----	-----	-----	-----	-----
22	-----	-----	-----	-----	-----
23	-----	-----	-----	-----	-----
24	-----	-----	-----	-----	-----

**Choices are:**

Status	Signaling	Direction	Routing	Dial Tone	
DISABLED*	GROUND START FXS*	TWO WAY-8	REORDER*	ACD 18	NETWORK*
ENABLED	GROUND START FXO	TWO WAY-9*	ACD 1	ACD 19	LOCAL
BUSY OUT	GROUND START SAS	OUTBOUND-8	ACD 2	ACD 20	
	GROUND START SAO	OUTBOUND-9	ACD 3	ACD 21	
	LOOP START FXS	INBOUND	ACD 4	ACD 22	
	LOOP START FXO		ACD 5	ACD 23	
	LOOP START SAS		ACD 6	ACD 24	
	LOOP START SAO		ACD 7	MESSAGE 1	
	OPX FXO		ACD 8	MESSAGE 2	
	DID WINK		ACD 9	REDIRECT 1	
	DID IMMEDIATE		ACD 10	REDIRECT 2	
	DOD WINK		ACD 11	EXT- <i>nnn</i>	
	DOD IMMEDIATE		ACD 12	(or <i>nnnn</i> if OPS Extension Digit Length is 4)	
	DID/DOD WINK		ACD 13	DNIS 1	
	DID/DOD IMMEDIATE		ACD 14	DNIS 2	
	TIE TRUNK WINK		ACD 15	DISA	
	TIE TRUNK IMMED		ACD 16		
			ACD 17		

# OPS Card Configuration Worksheet

---

In the blanks provided, write the values required for each port. Possible choices are listed below. (\* Indicates factory default.)

## Card 1

Port	Ext	ACD	T1/DS1 Outbound Access
1	_____	_____	_____
2	_____	_____	_____
3	_____	_____	_____
4	_____	_____	_____
5	_____	_____	_____
6	_____	_____	_____
7	_____	_____	_____
8	_____	_____	_____

### Choices are:

Ext	ACD	T1/DS1 Outbound Access
Enter the extension displayed on the OPS Card Configuration Screen.	NONE* 13	NEXT AVAILABLE CHANNEL*
	1 14	T1/DS1- <i>n</i> ONLY
	2 15	NO OUTBOUND ACCESS
Or	3 16	
	4 17	
Extension numbers can also be changed to a number between 100 and 798 when the choice is 3 digits, or to a number between 1000 and 7998 when the choice is 4 digits.	5 18	
	6 19	
	7 20	
	8 21	
	9 22	
	10 23	
	11 24	
	12	

## OPS Card Configuration Worksheet (cont.)

---

In the blanks provided, write the values required for each port. Possible choices are listed below.  
 (\* Indicates factory default.)

### Card 2

Port	Ext	ACD	T1/DS1 Outbound Access
1	_____	_____	_____
2	_____	_____	_____
3	_____	_____	_____
4	_____	_____	_____
5	_____	_____	_____
6	_____	_____	_____
7	_____	_____	_____
8	_____	_____	_____

### Choices are:

Ext	ACD	T1/DS1 Outbound Access
Enter the extension displayed on the OPS Card Configuration Screen.	NONE* 13	NEXT AVAILABLE CHANNEL*
	1 14	T1/DS1- <i>n</i> ONLY
	2 15	NO OUTBOUND ACCESS
Or	3 16	
	4 17	
Extension numbers can also be changed to a number between 100 and 798 when the choice is 3 digits, or to a number between 1000 and 7998 when the choice is 4 digits.	5 18	
	6 19	
	7 20	
	8 21	
	9 22	
	10 23	
	11 24	
	12	

## OPS Card Configuration Worksheet (cont.)

---

In the blanks provided, write the values required for each port. Possible choices are listed below.  
 (\* Indicates factory default.)

### Card 3

Port	Ext	ACD	T1/DS1 Outbound Access
1	_____	_____	_____
2	_____	_____	_____
3	_____	_____	_____
4	_____	_____	_____
5	_____	_____	_____
6	_____	_____	_____
7	_____	_____	_____
8	_____	_____	_____

#### Choices are:

Ext	ACD	T1/DS1 Outbound Access
Enter the extension displayed on the OPS Card Configuration Screen.	NONE* 13	NEXT AVAILABLE CHANNEL*
	1 14	T1/DS1- <i>n</i> ONLY
	2 15	NO OUTBOUND ACCESS
Or	3 16	
	4 17	
Extension numbers can also be changed to a number between 100 and 798 when the choice is 3 digits, or to a number between 1000 and 7998 when the choice is 4 digits.	5 18	
	6 19	
	7 20	
	8 21	
	9 22	
	10 23	
	11 24	
	12	

# Recorder/Announcer Configuration Worksheet

---

(\* Indicates factory default.)

Recorder/Announcer Access Extension:

- |                               |                              |                              |
|-------------------------------|------------------------------|------------------------------|
| <input type="checkbox"/> 101* | <input type="checkbox"/> 109 | <input type="checkbox"/> 117 |
| <input type="checkbox"/> 102  | <input type="checkbox"/> 110 | <input type="checkbox"/> 118 |
| <input type="checkbox"/> 103  | <input type="checkbox"/> 111 | <input type="checkbox"/> 119 |
| <input type="checkbox"/> 104  | <input type="checkbox"/> 112 | <input type="checkbox"/> 120 |
| <input type="checkbox"/> 105  | <input type="checkbox"/> 113 | <input type="checkbox"/> 121 |
| <input type="checkbox"/> 106  | <input type="checkbox"/> 114 | <input type="checkbox"/> 122 |
| <input type="checkbox"/> 107  | <input type="checkbox"/> 115 | <input type="checkbox"/> 123 |
| <input type="checkbox"/> 108  | <input type="checkbox"/> 116 | <input type="checkbox"/> 124 |
|                               |                              | <input type="checkbox"/> ALL |

Above are the factory-supplied choices for 3 digits. Ext numbers can also be changed to a number between 100 and 798.

- |                                |                               |                               |
|--------------------------------|-------------------------------|-------------------------------|
| <input type="checkbox"/> 1001* | <input type="checkbox"/> 1009 | <input type="checkbox"/> 1017 |
| <input type="checkbox"/> 1002  | <input type="checkbox"/> 1010 | <input type="checkbox"/> 1018 |
| <input type="checkbox"/> 1003  | <input type="checkbox"/> 1011 | <input type="checkbox"/> 1019 |
| <input type="checkbox"/> 1004  | <input type="checkbox"/> 1012 | <input type="checkbox"/> 1020 |
| <input type="checkbox"/> 1005  | <input type="checkbox"/> 1013 | <input type="checkbox"/> 1021 |
| <input type="checkbox"/> 1006  | <input type="checkbox"/> 1014 | <input type="checkbox"/> 1022 |
| <input type="checkbox"/> 1007  | <input type="checkbox"/> 1015 | <input type="checkbox"/> 1023 |
| <input type="checkbox"/> 1008  | <input type="checkbox"/> 1016 | <input type="checkbox"/> 1024 |
|                                |                               | <input type="checkbox"/> ALL  |

Above are the factory-supplied choices for 4 digits. Ext numbers can also be changed to a number between 1000 and 7998.

Recorder/Announcer Numeric Password:

\_\_\_\_\_ (7 digits. Factory-supplied sample: 1234567)

# DNIS Configuration Worksheet

---

(\* Indicates factory default.)

## DNIS 1: DNIS General Configuration

First Digit Timeout:	<input type="checkbox"/> 1 SECONDS	<input type="checkbox"/> 4	<input type="checkbox"/> 7
	<input type="checkbox"/> 2	<input type="checkbox"/> 5	<input type="checkbox"/> 8
	<input type="checkbox"/> 3	<input type="checkbox"/> 6	<input type="checkbox"/> 9
Interdigit Timeout:	<input type="checkbox"/> 1 SECONDS	<input type="checkbox"/> 4	<input type="checkbox"/> 7
	<input type="checkbox"/> 2	<input type="checkbox"/> 5	<input type="checkbox"/> 8
	<input type="checkbox"/> 3	<input type="checkbox"/> 6	<input type="checkbox"/> 9
Default Route:	<input type="checkbox"/> REORDER*	<input type="checkbox"/> ACD 9	<input type="checkbox"/> ACD 19
	<input type="checkbox"/> ACD 1	<input type="checkbox"/> ACD 10	<input type="checkbox"/> ACD 20
	<input type="checkbox"/> ACD 2	<input type="checkbox"/> ACD 11	<input type="checkbox"/> ACD 21
	<input type="checkbox"/> ACD 3	<input type="checkbox"/> ACD 12	<input type="checkbox"/> ACD 22
	<input type="checkbox"/> ACD 4	<input type="checkbox"/> ACD 13	<input type="checkbox"/> ACD 23
	<input type="checkbox"/> ACD 5	<input type="checkbox"/> ACD 14	<input type="checkbox"/> ACD 24
	<input type="checkbox"/> ACD 6	<input type="checkbox"/> ACD 15	<input type="checkbox"/> MESSAGE 1
	<input type="checkbox"/> ACD 7	<input type="checkbox"/> ACD 16	<input type="checkbox"/> MESSAGE 2
	<input type="checkbox"/> ACD 8	<input type="checkbox"/> ACD 18	

## DNIS 2: DNIS General Configuration

First Digit Timeout:	<input type="checkbox"/> 1 SECONDS	<input type="checkbox"/> 4	<input type="checkbox"/> 7
	<input type="checkbox"/> 2	<input type="checkbox"/> 5	<input type="checkbox"/> 8
	<input type="checkbox"/> 3	<input type="checkbox"/> 6	<input type="checkbox"/> 9
Interdigit Timeout:	<input type="checkbox"/> 1 SECONDS	<input type="checkbox"/> 4	<input type="checkbox"/> 7
	<input type="checkbox"/> 2	<input type="checkbox"/> 5	<input type="checkbox"/> 8
	<input type="checkbox"/> 3	<input type="checkbox"/> 6	<input type="checkbox"/> 9
Default Route:	<input type="checkbox"/> REORDER*	<input type="checkbox"/> ACD 9	<input type="checkbox"/> ACD 19
	<input type="checkbox"/> ACD 1	<input type="checkbox"/> ACD 10	<input type="checkbox"/> ACD 20
	<input type="checkbox"/> ACD 2	<input type="checkbox"/> ACD 11	<input type="checkbox"/> ACD 21
	<input type="checkbox"/> ACD 3	<input type="checkbox"/> ACD 12	<input type="checkbox"/> ACD 22
	<input type="checkbox"/> ACD 4	<input type="checkbox"/> ACD 13	<input type="checkbox"/> ACD 23
	<input type="checkbox"/> ACD 5	<input type="checkbox"/> ACD 14	<input type="checkbox"/> ACD 24
	<input type="checkbox"/> ACD 6	<input type="checkbox"/> ACD 15	<input type="checkbox"/> MESSAGE 1
	<input type="checkbox"/> ACD 7	<input type="checkbox"/> ACD 16	<input type="checkbox"/> MESSAGE 2
	<input type="checkbox"/> ACD 8	<input type="checkbox"/> ACD 18	

# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 1: DNIS Routing Configuration, page 1 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
1.	_____	_____
2.	_____	_____
3.	_____	_____
4.	_____	_____
5.	_____	_____
6.	_____	_____
7.	_____	_____
8.	_____	_____
9.	_____	_____
10.	_____	_____
11.	_____	_____
12.	_____	_____

**Choices are:**

**DNIS Number Match    Route if Match**

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- |                                   |                                 |                                    |                                     |                                  |                                  |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|----------------------------------|----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-108 | <input type="checkbox"/> EXT-117 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-109 | <input type="checkbox"/> EXT-118 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-101    | <input type="checkbox"/> EXT-110 | <input type="checkbox"/> EXT-119 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-102    | <input type="checkbox"/> EXT-111 | <input type="checkbox"/> EXT-120 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-103    | <input type="checkbox"/> EXT-112 | <input type="checkbox"/> EXT-121 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-104    | <input type="checkbox"/> EXT-113 | <input type="checkbox"/> EXT-122 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-105    | <input type="checkbox"/> EXT-114 | <input type="checkbox"/> EXT-123 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-106    | <input type="checkbox"/> EXT-115 | <input type="checkbox"/> EXT-124 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-107    | <input type="checkbox"/> EXT-116 |                                  |

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- |                                   |                                 |                                    |                                     |                                   |                                   |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-1008 | <input type="checkbox"/> EXT-1017 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-1009 | <input type="checkbox"/> EXT-1018 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-1001   | <input type="checkbox"/> EXT-1010 | <input type="checkbox"/> EXT-1019 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-1002   | <input type="checkbox"/> EXT-1011 | <input type="checkbox"/> EXT-1020 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-1003   | <input type="checkbox"/> EXT-1012 | <input type="checkbox"/> EXT-1021 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-1004   | <input type="checkbox"/> EXT-1013 | <input type="checkbox"/> EXT-1022 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-1005   | <input type="checkbox"/> EXT-1014 | <input type="checkbox"/> EXT-1023 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-1006   | <input type="checkbox"/> EXT-1015 | <input type="checkbox"/> EXT-1024 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-1007   | <input type="checkbox"/> EXT-1016 |                                   |



# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 1: DNIS Routing Configuration, page 2 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
13.	_____	_____
14.	_____	_____
15.	_____	_____
16.	_____	_____
17.	_____	_____
18.	_____	_____
19.	_____	_____
20.	_____	_____
21.	_____	_____
22.	_____	_____
23.	_____	_____
24.	_____	_____

**Choices are:**

**DNIS Number Match    Route if Match**

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- REORDER\*     ACD 9             ACD 18             REDIRECT 1     EXT-108     EXT-117
- ACD 1         ACD 10            ACD 19            REDIRECT 2     EXT-109     EXT-118
- ACD 2         ACD 11            ACD 20            EXT-101        EXT-110     EXT-119
- ACD 3         ACD 12            ACD 21            EXT-102        EXT-111     EXT-120
- ACD 4         ACD 13            ACD 22            EXT-103        EXT-112     EXT-121
- ACD 5         ACD 14            ACD 23            EXT-104        EXT-113     EXT-122
- ACD 6         ACD 15            ACD 24            EXT-105        EXT-114     EXT-123
- ACD 7         ACD 16            MESSAGE 1        EXT-106        EXT-115     EXT-124
- ACD 8         ACD 17            MESSAGE 2        EXT-107        EXT-116

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- REORDER\*     ACD 9             ACD 18             REDIRECT 1     EXT-1008     EXT-1017
- ACD 1         ACD 10            ACD 19            REDIRECT 2     EXT-1009     EXT-1018
- ACD 2         ACD 11            ACD 20            EXT-1001        EXT-1010     EXT-1019
- ACD 3         ACD 12            ACD 21            EXT-1002        EXT-1011     EXT-1020
- ACD 4         ACD 13            ACD 22            EXT-1003        EXT-1012     EXT-1021
- ACD 5         ACD 14            ACD 23            EXT-1004        EXT-1013     EXT-1022
- ACD 6         ACD 15            ACD 24            EXT-1005        EXT-1014     EXT-1023
- ACD 7         ACD 16            MESSAGE 1        EXT-1006        EXT-1015     EXT-1024
- ACD 8         ACD 17            MESSAGE 2        EXT-1007        EXT-1016

# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 1: DNIS Routing Configuration, page 3 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
25.	_____	_____
26.	_____	_____
27.	_____	_____
28.	_____	_____
29.	_____	_____
30.	_____	_____
31.	_____	_____
32.	_____	_____
33.	_____	_____
34.	_____	_____
35.	_____	_____
36.	_____	_____

**Choices are:**

**DNIS Number Match    Route if Match**

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- REORDER\*     ACD 9             ACD 18             REDIRECT 1     EXT-108     EXT-117
- ACD 1         ACD 10            ACD 19            REDIRECT 2     EXT-109     EXT-118
- ACD 2         ACD 11            ACD 20            EXT-101        EXT-110     EXT-119
- ACD 3         ACD 12            ACD 21            EXT-102        EXT-111     EXT-120
- ACD 4         ACD 13            ACD 22            EXT-103        EXT-112     EXT-121
- ACD 5         ACD 14            ACD 23            EXT-104        EXT-113     EXT-122
- ACD 6         ACD 15            ACD 24            EXT-105        EXT-114     EXT-123
- ACD 7         ACD 16            MESSAGE 1        EXT-106        EXT-115     EXT-124
- ACD 8         ACD 17            MESSAGE 2        EXT-107        EXT-116

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- REORDER\*     ACD 9             ACD 18             REDIRECT 1     EXT-1008     EXT-1017
- ACD 1         ACD 10            ACD 19            REDIRECT 2     EXT-1009     EXT-1018
- ACD 2         ACD 11            ACD 20            EXT-1001        EXT-1010     EXT-1019
- ACD 3         ACD 12            ACD 21            EXT-1002        EXT-1011     EXT-1020
- ACD 4         ACD 13            ACD 22            EXT-1003        EXT-1012     EXT-1021
- ACD 5         ACD 14            ACD 23            EXT-1004        EXT-1013     EXT-1022
- ACD 6         ACD 15            ACD 24            EXT-1005        EXT-1014     EXT-1023
- ACD 7         ACD 16            MESSAGE 1        EXT-1006        EXT-1015     EXT-1024
- ACD 8         ACD 17            MESSAGE 2        EXT-1007        EXT-1016

# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 1: DNIS Routing Configuration, page 4 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
37.	_____	_____
38.	_____	_____
39.	_____	_____
40.	_____	_____
41.	_____	_____
42.	_____	_____
43.	_____	_____
44.	_____	_____
45.	_____	_____
46.	_____	_____
47.	_____	_____
48.	_____	_____

**Choices are:**

**DNIS Number Match    Route if Match**

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- REORDER\*     ACD 9         ACD 18         REDIRECT 1     EXT-108         EXT-117
- ACD 1         ACD 10         ACD 19         REDIRECT 2     EXT-109         EXT-118
- ACD 2         ACD 11         ACD 20         EXT-101         EXT-110         EXT-119
- ACD 3         ACD 12         ACD 21         EXT-102         EXT-111         EXT-120
- ACD 4         ACD 13         ACD 22         EXT-103         EXT-112         EXT-121
- ACD 5         ACD 14         ACD 23         EXT-104         EXT-113         EXT-122
- ACD 6         ACD 15         ACD 24         EXT-105         EXT-114         EXT-123
- ACD 7         ACD 16         MESSAGE 1     EXT-106         EXT-115         EXT-124
- ACD 8         ACD 17         MESSAGE 2     EXT-107         EXT-116

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- REORDER\*     ACD 9         ACD 18         REDIRECT 1     EXT-1008         EXT-1017
- ACD 1         ACD 10         ACD 19         REDIRECT 2     EXT-1009         EXT-1018
- ACD 2         ACD 11         ACD 20         EXT-1001         EXT-1010         EXT-1019
- ACD 3         ACD 12         ACD 21         EXT-1002         EXT-1011         EXT-1020
- ACD 4         ACD 13         ACD 22         EXT-1003         EXT-1012         EXT-1021
- ACD 5         ACD 14         ACD 23         EXT-1004         EXT-1013         EXT-1022
- ACD 6         ACD 15         ACD 24         EXT-1005         EXT-1014         EXT-1023
- ACD 7         ACD 16         MESSAGE 1     EXT-1006         EXT-1015         EXT-1024
- ACD 8         ACD 17         MESSAGE 2     EXT-1007         EXT-1016

# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 2: DNIS Routing Configuration, page 1 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
1.	_____	_____
2.	_____	_____
3.	_____	_____
4.	_____	_____
5.	_____	_____
6.	_____	_____
7.	_____	_____
8.	_____	_____
9.	_____	_____
10.	_____	_____
11.	_____	_____
12.	_____	_____

Choices are:

### DNIS Number Match    Route if Match

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- |                                   |                                 |                                    |                                     |                                  |                                  |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|----------------------------------|----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-108 | <input type="checkbox"/> EXT-117 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-109 | <input type="checkbox"/> EXT-118 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-101    | <input type="checkbox"/> EXT-110 | <input type="checkbox"/> EXT-119 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-102    | <input type="checkbox"/> EXT-111 | <input type="checkbox"/> EXT-120 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-103    | <input type="checkbox"/> EXT-112 | <input type="checkbox"/> EXT-121 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-104    | <input type="checkbox"/> EXT-113 | <input type="checkbox"/> EXT-122 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-105    | <input type="checkbox"/> EXT-114 | <input type="checkbox"/> EXT-123 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-106    | <input type="checkbox"/> EXT-115 | <input type="checkbox"/> EXT-124 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-107    | <input type="checkbox"/> EXT-116 |                                  |

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- |                                   |                                 |                                    |                                     |                                   |                                   |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-1008 | <input type="checkbox"/> EXT-1017 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-1009 | <input type="checkbox"/> EXT-1018 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-1001   | <input type="checkbox"/> EXT-1010 | <input type="checkbox"/> EXT-1019 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-1002   | <input type="checkbox"/> EXT-1011 | <input type="checkbox"/> EXT-1020 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-1003   | <input type="checkbox"/> EXT-1012 | <input type="checkbox"/> EXT-1021 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-1004   | <input type="checkbox"/> EXT-1013 | <input type="checkbox"/> EXT-1022 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-1005   | <input type="checkbox"/> EXT-1014 | <input type="checkbox"/> EXT-1023 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-1006   | <input type="checkbox"/> EXT-1015 | <input type="checkbox"/> EXT-1024 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-1007   | <input type="checkbox"/> EXT-1016 |                                   |

# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 2: DNIS Routing Configuration, page 2 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
13.	_____	_____
14.	_____	_____
15.	_____	_____
16.	_____	_____
17.	_____	_____
18.	_____	_____
19.	_____	_____
20.	_____	_____
21.	_____	_____
22.	_____	_____
23.	_____	_____
24.	_____	_____

**Choices are:**

**DNIS Number Match    Route if Match**

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- |                                   |                                 |                                    |                                     |                                  |                                  |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|----------------------------------|----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-108 | <input type="checkbox"/> EXT-117 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-109 | <input type="checkbox"/> EXT-118 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-101    | <input type="checkbox"/> EXT-110 | <input type="checkbox"/> EXT-119 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-102    | <input type="checkbox"/> EXT-111 | <input type="checkbox"/> EXT-120 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-103    | <input type="checkbox"/> EXT-112 | <input type="checkbox"/> EXT-121 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-104    | <input type="checkbox"/> EXT-113 | <input type="checkbox"/> EXT-122 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-105    | <input type="checkbox"/> EXT-114 | <input type="checkbox"/> EXT-123 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-106    | <input type="checkbox"/> EXT-115 | <input type="checkbox"/> EXT-124 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-107    | <input type="checkbox"/> EXT-116 |                                  |

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- |                                   |                                 |                                    |                                     |                                   |                                   |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-1008 | <input type="checkbox"/> EXT-1017 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-1009 | <input type="checkbox"/> EXT-1018 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-1001   | <input type="checkbox"/> EXT-1010 | <input type="checkbox"/> EXT-1019 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-1002   | <input type="checkbox"/> EXT-1011 | <input type="checkbox"/> EXT-1020 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-1003   | <input type="checkbox"/> EXT-1012 | <input type="checkbox"/> EXT-1021 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-1004   | <input type="checkbox"/> EXT-1013 | <input type="checkbox"/> EXT-1022 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-1005   | <input type="checkbox"/> EXT-1014 | <input type="checkbox"/> EXT-1023 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-1006   | <input type="checkbox"/> EXT-1015 | <input type="checkbox"/> EXT-1024 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-1007   | <input type="checkbox"/> EXT-1016 |                                   |

# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 2: DNIS Routing Configuration, page 3 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
25.	_____	_____
26.	_____	_____
27.	_____	_____
28.	_____	_____
29.	_____	_____
30.	_____	_____
31.	_____	_____
32.	_____	_____
33.	_____	_____
34.	_____	_____
35.	_____	_____
36.	_____	_____

**Choices are:**

**DNIS Number Match    Route if Match**

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- |                                   |                                 |                                    |                                     |                                  |                                  |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|----------------------------------|----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-108 | <input type="checkbox"/> EXT-117 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-109 | <input type="checkbox"/> EXT-118 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-101    | <input type="checkbox"/> EXT-110 | <input type="checkbox"/> EXT-119 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-102    | <input type="checkbox"/> EXT-111 | <input type="checkbox"/> EXT-120 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-103    | <input type="checkbox"/> EXT-112 | <input type="checkbox"/> EXT-121 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-104    | <input type="checkbox"/> EXT-113 | <input type="checkbox"/> EXT-122 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-105    | <input type="checkbox"/> EXT-114 | <input type="checkbox"/> EXT-123 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-106    | <input type="checkbox"/> EXT-115 | <input type="checkbox"/> EXT-124 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-107    | <input type="checkbox"/> EXT-116 |                                  |

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- |                                   |                                 |                                    |                                     |                                   |                                   |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-1008 | <input type="checkbox"/> EXT-1017 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-1009 | <input type="checkbox"/> EXT-1018 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-1001   | <input type="checkbox"/> EXT-1010 | <input type="checkbox"/> EXT-1019 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-1002   | <input type="checkbox"/> EXT-1011 | <input type="checkbox"/> EXT-1020 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-1003   | <input type="checkbox"/> EXT-1012 | <input type="checkbox"/> EXT-1021 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-1004   | <input type="checkbox"/> EXT-1013 | <input type="checkbox"/> EXT-1022 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-1005   | <input type="checkbox"/> EXT-1014 | <input type="checkbox"/> EXT-1023 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-1006   | <input type="checkbox"/> EXT-1015 | <input type="checkbox"/> EXT-1024 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-1007   | <input type="checkbox"/> EXT-1016 |                                   |

# DNIS Configuration Worksheet (cont.)

In the blanks provided, write the values required for each match. Possible choices are listed below. (\* Indicates factory default.)

## DNIS 2: DNIS Routing Configuration, page 4 of screen

No.	DNIS Number Match (n Digits Required)	Route if Match
37.	_____	_____
38.	_____	_____
39.	_____	_____
40.	_____	_____
41.	_____	_____
42.	_____	_____
43.	_____	_____
44.	_____	_____
45.	_____	_____
46.	_____	_____
47.	_____	_____
48.	_____	_____

**Choices are:**

**DNIS Number Match    Route if Match**

Below are the factory-supplied choices for 3 digits.  
Ext numbers can also be changed to a number between 100 and 798.

Enter DNIS number  
or DNIS range.

- |                                   |                                 |                                    |                                     |                                  |                                  |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|----------------------------------|----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-108 | <input type="checkbox"/> EXT-117 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-109 | <input type="checkbox"/> EXT-118 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-101    | <input type="checkbox"/> EXT-110 | <input type="checkbox"/> EXT-119 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-102    | <input type="checkbox"/> EXT-111 | <input type="checkbox"/> EXT-120 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-103    | <input type="checkbox"/> EXT-112 | <input type="checkbox"/> EXT-121 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-104    | <input type="checkbox"/> EXT-113 | <input type="checkbox"/> EXT-122 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-105    | <input type="checkbox"/> EXT-114 | <input type="checkbox"/> EXT-123 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-106    | <input type="checkbox"/> EXT-115 | <input type="checkbox"/> EXT-124 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-107    | <input type="checkbox"/> EXT-116 |                                  |

Below are the factory-supplied choices for 4 digits.  
Ext numbers can also be changed to a number between 1000 and 7998.

- |                                   |                                 |                                    |                                     |                                   |                                   |
|-----------------------------------|---------------------------------|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> REORDER* | <input type="checkbox"/> ACD 9  | <input type="checkbox"/> ACD 18    | <input type="checkbox"/> REDIRECT 1 | <input type="checkbox"/> EXT-1008 | <input type="checkbox"/> EXT-1017 |
| <input type="checkbox"/> ACD 1    | <input type="checkbox"/> ACD 10 | <input type="checkbox"/> ACD 19    | <input type="checkbox"/> REDIRECT 2 | <input type="checkbox"/> EXT-1009 | <input type="checkbox"/> EXT-1018 |
| <input type="checkbox"/> ACD 2    | <input type="checkbox"/> ACD 11 | <input type="checkbox"/> ACD 20    | <input type="checkbox"/> EXT-1001   | <input type="checkbox"/> EXT-1010 | <input type="checkbox"/> EXT-1019 |
| <input type="checkbox"/> ACD 3    | <input type="checkbox"/> ACD 12 | <input type="checkbox"/> ACD 21    | <input type="checkbox"/> EXT-1002   | <input type="checkbox"/> EXT-1011 | <input type="checkbox"/> EXT-1020 |
| <input type="checkbox"/> ACD 4    | <input type="checkbox"/> ACD 13 | <input type="checkbox"/> ACD 22    | <input type="checkbox"/> EXT-1003   | <input type="checkbox"/> EXT-1012 | <input type="checkbox"/> EXT-1021 |
| <input type="checkbox"/> ACD 5    | <input type="checkbox"/> ACD 14 | <input type="checkbox"/> ACD 23    | <input type="checkbox"/> EXT-1004   | <input type="checkbox"/> EXT-1013 | <input type="checkbox"/> EXT-1022 |
| <input type="checkbox"/> ACD 6    | <input type="checkbox"/> ACD 15 | <input type="checkbox"/> ACD 24    | <input type="checkbox"/> EXT-1005   | <input type="checkbox"/> EXT-1014 | <input type="checkbox"/> EXT-1023 |
| <input type="checkbox"/> ACD 7    | <input type="checkbox"/> ACD 16 | <input type="checkbox"/> MESSAGE 1 | <input type="checkbox"/> EXT-1006   | <input type="checkbox"/> EXT-1015 | <input type="checkbox"/> EXT-1024 |
| <input type="checkbox"/> ACD 8    | <input type="checkbox"/> ACD 17 | <input type="checkbox"/> MESSAGE 2 | <input type="checkbox"/> EXT-1007   | <input type="checkbox"/> EXT-1016 |                                   |

# Security Configuration Worksheet

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(\* Indicates factory default.)

Operator-Level Password: \_\_\_\_\_  
(Max. 10 characters. Factory-supplied sample: *OPERATOR*)

Administrator-Level Password: \_\_\_\_\_  
(Max. 10 characters. Factory-supplied sample: *ADMIN*)

Maintenance Port Inactivity Time (minutes): \_\_\_\_\_ (60\*) MINUTES  
(1-999)

Perform VT100 Compatibility Test Upon Login:  YES\*  
 NO



